

ImageQuest 11.0

Notes: This Readme file was current at the time of product release. However, you should check for documentation updates at the Informa Software website.

Contents

1. Minimum Server Requirements
2. Minimum Client Requirements
3. HP OXPd Supported Devices
4. Installation Notes
5. Licensing Configuration
6. New Changes, Features and Enhancements for 11.0
7. Known Issues
8. Contact Information
9. About Informa Software
10. License Agreement

1. Minimum Server Requirements

- P4 CPU or higher (multi-core CPU recommended)
- 2GB Memory (4GB Recommended)
- DVD Drive
- 300MB free hard drive space (for program files only)
- Windows Server 2003 R2 SP2, Windows Server 2008 SP2, Windows Server 2008 R2, Windows XP SP3, Windows Vista SP2, or Windows 7. (32-bit and 64-bit OS versions are supported, but ImageQuest runs in 32-bit mode on a 64-bit OS)
- If a software firewall product is running on the server, please ensure that TCP port 32751 and UDP port 2112 are open.
- Microsoft .NET Framework version 4.0 (Full Framework)
- Microsoft SQL Server 2005 or 2008 is required to install ImageQuest. If you do not already have a SQL server, SQL server 2008 R2 Express is included on the installation DVD.

---

## 2. Minimum Client Requirements

---

- P4 CPU or higher (multi-core CPU recommended)
- 1GB RAM (2GB Recommended)
- 80MB free hard drive space
- Microsoft .Net Framework version 4.0 (Client Profile)
- Local administrative access is required to perform the initial client installation
- Windows XP SP3, Windows Vista SP2, or Windows 7. (32-bit and 64-bit OS versions are supported, but ImageQuest runs in 32-bit mode on a 64-bit OS)
- Adobe Acrobat Reader 6.0 or higher
- Microsoft Office 2003, 2007 or 2010 (x86 only) is required for the ImageQuest Office Connector
- WebIQ Clients require Internet Explorer 7 or higher

=====

### 3. HP OXPd supported devices

=====

#### MINIMUM MEMORY & FIRMWARE VERSIONS SUPPORTED:

-----

The devices covered in this release include the following models:

- LJ M3035mfp series: 256MB, 48.101.4
- CLJ CM3530mfp series: 512MB, 53.031.4
- LJ 4345mfp series: 256MB, 09.151.3
- LJ M4345mfp series: 256MB, 48.101.4
- LJ M4349mfp series: 256MB, 48.101.4
- CLJ 4730mfp series: 256MB, 46.231.3
- CLJ CM4730mfp series: 384MB, 50.081.3
- LJ M5035mfp series: 256MB, 48.101.4
- CLJ CM6030mfp series: 512MB, 52.051.3
- CLJ CM6040mfp series: 512MB, 52.051.3
- CLJ CM6049mfp series: 512MB, 52.051.3
- LJ 9040mfp series: 256MB, 08.141.3
- LJ 9050mfp series: 256MB, 08.141.3
- LJ M9040mfp series: 384MB, 51.051.4
- LJ M9050mfp series: 384MB, 51.051.4
- LJ M9059mfp series: 384MB, 51.051.4
- DS 9200C: 256MB, 09.151.3
- DS 9250C: 256MB, 48.091.3
- CLJ 9500mfp series: 512MB, 08.141.3
- SJ 7000n: Natively Supported
- M4500 series: Natively Supported

=====  
4. Installation\Upgrade Notes  
=====

- ImageQuest 11.0 only supports upgrading from at least version 10.3. If you are running an older version, you must first upgrade to 10.3 before moving to 11.0.
- It is recommended that you backup your existing ImageQuest images folder and SQL database prior to upgrading to 11.0.
- The IQ Application Service must be "Started" before performing an upgrade.
- ImageQuest client machines must be upgraded to 11.0 after a server upgrade.
- Internet Information Services (IIS) must be installed and configured on the IQ server in order to use WebIQ.
- IIS must be installed and configured in order to install OXPd on an HP device which does not natively support OXPd.
- SQL server is no longer installed by the ImageQuest installer. There is an option in the autorun program on the DVD to install SQL 2008 R2 Express if it's required.

=====  
5. Licensing Configuration  
=====

The installation DVD contains the entire software package with a full 15-day temporary license. A license key must be obtained from Informa Software in order to continue using the program beyond the trial period.

=====

## 6. New Changes, Features and Enhancements for 11.0

=====

- Three new permissions have been added to IQadministrator: Annotate Document Image, View Only and View Prior Revisions.
- New list attribute option for specifying a category\subcategory configuration
- Document Groups can now be made public and required
- New tab under OCR settings for monitoring the OCR queue for all cabinets
- New tab under OCR settings for OCR failures with an option to reprocess items
- Full-text OCR enhancements (added multi-core CPU support)
- Notification Rules – administrators can create rules that will add documents to a user's Work Queue and email users based on an existing date attribute
- ReportView – Exposes the ImageQuest data to make reporting easier for administrators
- New TWAIN scanning interface in IQdesktop replaces IQscan
- Route List has been renamed Work Queue and items must now be "Completed" in order to be removed from this list.
- Added PDF annotation support from within IQdesktop
- New IQdesktop search option, Find Similar.
- New Preview Pane in IQdesktop for file types that utilize Windows Preview Handlers
- Added an option to bypass the full-text OCR process outside of the indexing queue
- The blue keyword highlights have been removed from keyword search results in IQdesktop

=====  
7. Known Issues  
=====

Here are the known issues in this release:

- IQservices show up as 'Unknown' in IQadministrator if localhost was used to connect to the Warehouse instead of the actual host name
- DocumentGroup column does not appear in the Destroy Preview screen unless the Administrator user is added to the Document Group
- Input Masks are not supported from WebIQ
- WebIQ must use compatibility mode when using IE 8 or 9
- Attribute Lookup does not function properly when a Boolean field is used as the keyfield
- Refresh button does not update the input mask field if the input mask changes without closing the search tab first
- Saved Query doesn't work correctly when using a like command against a list based attribute
- IQscanstation window is sent to the background after a scan is completed
- IQdesktop may crash when previewing a Microsoft Visio document
- Import task options are not displayed properly if the Windows Font has been increased to 125% or 150%
- User First and Last names cannot contain special characters
- There is no change cabinet button in the Excel and Word 2007/2010 connector. Workaround is to change the cabinet from Outlook first
- Smart Indexing does not respect the Case Mask setting for an input mask
- Deleting a user does not check to see if a folder is mapped for that user in IQfolder
- Saved Queries with blank date fields returns an error

=====  
8. Contact Information  
=====

You can contact Informa Software via fax, phone, or email, or visit us at  
<http://www.informasoftware.com>.

ImageQuest Sales and Support  
-----

Sales: +877-475-7259

Support: +877-475-7778

Corporate Offices  
-----

Informa Software, Inc.  
2300 Maitland Center Parkway  
Suite 220  
Maitland, FL 32751 USA

Tel: +1-407-647-8765

Fax: +1-407-647-8768

Note: These numbers are subject to change without notice. Please visit:

<http://www.informasoftware.com> for updated information.

Online Resources  
-----

Email:       support@informasoftware.com  
              sales@informasoftware.com  
              training@informasoftware.com

Web:         <http://www.informasoftware.com>

=====  
9. About Informa Software  
=====

Informa Software helps organizations reduce operating costs and increase productivity through our document imaging and content management solutions. Our alliances with world-class business partners like HP, OpenText, Autonomy and ReadSoft assures you that Informa Software is the provider of Business Solutions that Work.

\* Electronic Document Delivery can reduce distribution costs, improve document presentment, speed up the payment process, accelerate information delivery and simplify regulatory compliance.

\* Business Process Automation converts existing manual tasks into electronically automated processes. Informa Software provides organizations with the greatest degree of flexibility and value as they pursue business process automation initiatives.

\* Electronic Document Management allows you to electronically store and manage every business document created or received by your company.

=====  
10. License Agreement  
=====

Information about your license agreement with Informa Software is contained within the IQ documentation included on the installation DVD. The documentation can also be downloaded from:

<http://www.informasoftware.com>

This product includes software developed by the following companies:

- Hewlett-Packard Development Company, L.P. (<http://www.hp.com>)
- Microsoft Corporation (<http://www.microsoft.com>)
- Adobe Systems, Inc. (<http://www.adobe.com>)
- Nuance Communications, Inc. (<http://www.nuance.com>)
- novaPDF (<http://www.novapdf.com>)