IQmfp from Informa Software

Case study: Agricultural Cooperative Services Provider

IQmfp combines the utility of HP multifunction printers (MFPs) with the efficiency of the ImageQuest electronic filing system to create a simple solution for eliminating the cost and burden of manual paper processes

Informa Software is an HP Solution Business Partner and industry-leading developer of imaging, workflow and document management solutions.

Informa's ImageQuest products, powered by HP scanners and MFPs, offer organizations and departments of all sizes an easy-to-use document capture and filing system.

Benefits and Features

- Reduce the cost and hassle of storing and transporting large volumes of paper documents.
- Enhance security and disaster recovery capabilities with electronic documents.
- Increase customer satisfaction through streamlined processes and faster access to information.
- Amplify productivity by enabling remote access to documents and information.

Document Capture and Management for Watonwan Farm Service

Customer Problem

A large farm service cooperative, serving over 4,000 producers from multi-state regional offices, needed to reduce the costs and inefficiencies of its manual paper processes. Transporting business-critical documents from each location to headquarters for processing was slow and costly. And providing remote offices the access to information they needed was wasting more time and resources. In response, the cooperative moved to adopt paperless processes and consolidate to a single imaging and printing vendor.

HP and Informa Solution

To launch its paperless initiative, the cooperative standardized on IQmfp-enabled HP LaserJet M3035 MFPs at 15 of its regional offices. Invoices, work orders and reports are now scanned at these locations and sent to headquarters over the wide area network (WAN) for processing. Documents are indexed and stored centrally in IQmfp, providing widespread availability and immediate access to high-value business documents and information. Users in regional offices now search and retrieve documents from their desktop—without any assistance from headquarters.

This is just the start. As more offices upgrade their business technology, the cooperative plans to extend this solution throughout its regions. In fact, the cooperative is so pleased with the results that they are recommending IQmfp to other agencies.

Business Results

- Elimination of couriers and manual paper processes has improved workflows while also reducing costs.
- Rapid availability of invoices has introduced new accounting efficiencies.
- Dramatic reduction of misplaced and lost documents saves time and promotes compliance.
- Remote retrieval of documents has eliminated bottlenecks and eases the burden on staff.
- Service and response times for cooperative members and customers are noticeably enhanced.

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